

Guidance for Caymanians and Cayman Islands Residents Returning Home

We understand that you are planning on returning home on an emergency travel flight. We look forward to welcoming you home and wish to share the support procedures which are mandatory for all Caymanians and Cayman Islands residents arriving from overseas on an emergency travel flight.

Pre-flight

All returning Caymanians and Cayman Islands residents are required to enter mandatory isolation at a facility designated by the Cayman Islands Government for a minimum period of 14 days. Arriving passengers must agree to this mandatory isolation period at the facility prior to arriving in the Cayman Islands. For the avoidance of doubt, any passenger who boards an emergency travel flight to the Cayman Islands is required to isolate at the designated facility for the entirety of the isolation period.

If passengers decide to return to the Cayman Islands and therefore isolate for a **minimum period of 14 days** at the designated facility, passengers should email neoc@gov.ky to provide the following information prior to travel:

Primary Traveller Full Name:

Age:

Travel Date:

Airline & Flight Number:

Estimated Arrival Time:

Name & Number of On-island Contact:

(If there are other family members in the travelling party, please also share their full names and ages.)

Do all passengers have access to on-island housing accommodations following clearance from a public health official after the isolation period?: (Yes or No)

Please note that all Cayman Airways emergency flight tickets (except infants) include one personal item, one carry-on not exceeding 11"x16"x24", and two checked pieces of luggage (55 lbs. each, not exceeding linear dimensions of 62 inches). No additional pieces or overweight/oversize luggage will be permitted. **No pets are allowed.**

All passengers must present at check-in and boarding with their own face mask (or face covering) which they must wear for the entire duration of the flight. **Passengers without a face mask (or face covering) will not be permitted to board the flight.**



Arrival

All passengers are required to disembark the aircraft wearing a face mask (or face covering).

Upon arrival there will be passenger screening inside the Owen Roberts International Airport Arrivals Hall. This may result in longer than usual processing times. If a passenger is displaying symptoms such as fever, shortness of breath, or coughing, further guidance will be provided on site by Public Health.

To help reduce the risk of possible transmission of COVID-19 to relatives, friends and the wider Cayman Islands community, returning passengers will not be able to participate in a physical meet and greet on arrival. Direct transportation will be provided from the airport to the isolation facility. Relatives and friends are discouraged from leaving their homes to wait at the airport as this transfer will occur air-side.

Telecommunications services are in place at the designated isolation facility. Returning passengers can virtually reconnect with relatives and friends once checked-in and throughout the isolation period.

At Facility

All passengers are required to isolate at the designated facility for a **minimum of 14 days** once they arrive. The government has arranged hotel accommodations for returning residents and students in order for them to isolate away from home.

Accommodation, meals, access to Wi-Fi, medical support, and basic support services will be provided as required. During the isolation period, passengers will be able to receive packages delivered by relatives and friends at the facility reception desk during the isolation period. No direct person-to-person contact is permitted. Guidance on this and other important information will be provided in the facility orientation guide during check-in.

Everyone in the isolation facility will be tested for COVID-19 at the end of the isolation period, on the 15th day after arrival. A negative test result and sign off by a public health professional will be required prior to receiving clearance to leave the isolation facility.

Once public health clearance has been received, those returning to a home with a vulnerable person (i.e. persons who are elderly or have pre-existing medical conditions) are advised to continue to follow home isolation protocols for a further seven days.

For the latest updates and information, including guidance on isolation, please visit gov.ky/coronavirus.